

# FARIDA YESMIN

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## SUMMARY

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Educator, tutor, and quality assurance professional with **10+ years** of experience spanning customer service, manufacturing, and education. Skilled at building rapport, communicating complex ideas, and driving high performance in both technical and classroom settings. Certified Quality Inspector (ASQ-CQI) with advanced degrees in *Statistics* and *Applied Modelling*. Passionate about empowering learners, fostering teamwork, and supporting organizational excellence.

## CORE COMPETENCIES

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- Customer service, communication, and issue resolution
- Tutoring, lesson planning, curriculum alignment, and instructional leadership
- CMM programming (Brown & Sharpe, ZEISS Calypso, PC-DMIS, MCOSMOS, LK-DMIS)
- GD&T interpretation; APQP, PPAP, PFMEA, Control Plan, GR&R, 8D, CAR, Layered Process Audit
- Statistical analysis & SPC (Histogram, X-bar, R, Cp/Cpk, Ppk), Six Sigma, Lean Manufacturing
- Gage calibration/control (QC-Pro), SAP, MRP, MS Office, R, SAS, Oracle, Java, SolidWorks, AutoCAD
- ISO/TS 16949 & ISO 14001 compliance, process documentation, and team leadership

## EDUCATION

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<b>Statistics Graduate Coursework</b> Trent University, Peterborough, ON	2018 — 2019
<b>Certificate - Bio-informatics for Software Professionals</b> Centennial College, ON	2010
<b>Diploma - Quality Assurance Manufacturing &amp; Management</b> Sheridan College, ON	2008
<b>M.Sc. in Statistics &amp; Applied Modelling</b> University of Dhaka, Bangladesh	2005

## TEACHING & TUTORING EXPERIENCE

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<b>Tutor (Math, Science &amp; English)</b> Gifted Center, Peterborough, ON	Sept 2024 – Present
<ul style="list-style-type: none"><li>• Lead small-group sessions for Grades 1–8, maintaining 90% average engagement through interactive exercises.</li><li>• Prepare lesson plans aligned with Ontario curriculum and deliver progress reports to parents/guardians.</li></ul>	
<b>In-Home Tutor</b> Home Classroom, Peterborough, ON	Feb 2016 – Jun 2024
<ul style="list-style-type: none"><li>• Organized and delivered personalized tutoring for neighbourhood children (ages 5–14) in a dedicated home office classroom, helping most students improve by a full letter grade or more.</li><li>• Managed all parent communication, scheduling, invoicing, and maintained a safe, welcoming learning environment.</li></ul>	
<b>Teaching Assistant (Statistics and Math)</b> Trent University, Peterborough, ON	Sept 2018 – Apr 2019
<ul style="list-style-type: none"><li>• Supported undergraduate courses by assisting in labs, grading assignments, and guiding students one-on-one.</li><li>• Communicated complex concepts in accessible language; received positive feedback for patience and clarity.</li></ul>	

## PROFESSIONAL EXPERIENCE

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**Mississauga Seating System – Magna Automotive**  
Quality Assurance Inspector

Mississauga, ON  
May 2014 – Sep 2014

- Conducted visual and E-test inspections; authorised production following First/Last-off approval.
- Performed SPC studies and machine capability analyses. Collaborated with manufacturing to resolve quality concerns.

**Litens Automotive Group – Magna Automotive**  
Inspector, Assembler, Operator

Toronto, ON  
Feb 2014 – Apr 2014

- Sorted products per visual aids/Quality Alerts; utilised precision gauges for verification.
- Documented shipping paperwork and liaised with supervisors to maintain production flow.

**Hydra Leatherland Inc.**  
Retail Store Manager

Toronto, ON  
Mar 2012 – Nov 2013

- Managed staffing, budgeting, merchandising and marketing to exceed sales targets.
- Analyzed financial statements, adjusted strategy, and controlled inventory variance.

**Precision Technologies – Magna Automotive**  
EOL Inspector

Toronto, ON  
Feb 2011 – Oct 2011

- Performed final visual/functional inspections, maintained SPC and production records.
- Rotated through workstations, trained peers, and supported layered process audits.

CMM Inspector / Operator

2011 (concurrent)

- Executed First/Last-off and in-process inspections using Calypso, PC-DMIS, ZEISS and other CMM suites.
- Reported out-of-spec data to production leadership; archived quality documentation.

Quality Analyst

Aug 2010 – Feb 2011

- Supported APQP launches for Chrysler programs; authored DVP&P, PPAP packages and PFMEAs.
- Led root-cause analysis and 8D investigations; facilitated supplier and internal audits.

**Progressive Moulded Products Ltd. (Chrysler, Ford, GM)**  
Quality Technologist

Toronto, ON  
Jul 2007 – Jul 2008

- Orchestrated containment activities, CARs and RPN-reduction projects.
- Conducted dimensional layouts and annual re-validations; improved document-control per TS-16949.

Quality Assurance Inspector

Jan 2006 – Jul 2007

- Inspected products throughout production; executed capability, gage R&R and SPC studies.
- Trained operators, issued Quality Alerts, and sustained ISO 9001:2000 compliance.

## MEMBERSHIPS

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- **ASQ-CQI** — Certified Quality Inspector
- Member, American Society for Quality (ASQ)

## REFERENCES

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References will be furnished upon request.